

Witness Statement of Anna South

Arlen Hill Hospital Inquiry

Statement of Anna South

I, Anna South, provide this statement to the Arlen Hill Hospital Inquiry regarding my experience as a patient at the hospital in 2020. My account details the inadequate care I received and its impact on my health and well-being.

In early 2020, I was admitted to Arlen Hill Hospital for [REDACTED]. During my stay, I encountered several issues that I believe compromised my care and recovery. Firstly, there were significant delays in receiving medication, which led to worsening symptoms and unnecessary distress. On multiple occasions, I requested pain relief and essential treatment, but my concerns were not addressed in a timely manner.

Furthermore, I observed a lack of proper hygiene protocols among some staff members, which made me feel unsafe, particularly given the heightened risk of infections at the time. Despite raising concerns with nurses and hospital administration, there was little response or action taken to improve the situation.

Communication between medical teams was also inadequate. I received conflicting information regarding my treatment plan, which caused confusion and anxiety. The lack of clear guidance made it difficult for me to understand my condition and participate in my recovery process.

As a result of these shortcomings, my hospital stay was prolonged, and my overall recovery was negatively impacted. I hope that by sharing my experience, the inquiry will take steps to address these issues and ensure better standards of care for future patients.

I am willing to provide further evidence if required and appreciate the opportunity to contribute to this important investigation.

Signed:

Anna South